

WE BELIEVE IN COMEBACKS.

HOPE  NETWORK[®]
NEURO REHABILITATION

PATIENT / FAMILY OVERVIEW



GUTSY. DRAMATIC. INSPIRING. THESE ARE WHAT COMEBACKS ARE. THIS IS WHERE THEY HAPPEN.

Life can change in an instant. A brain injury, spinal cord injury, or other neurological diagnosis can make the simple things in life seem far away. **That's why, at Hope Network Neuro Rehabilitation, we do everything possible to get you or your loved one back to what's good in life.**

We've seen people do some pretty amazing things when facing a world of doubt—when taking a single step forward seems impossible. We believe in comebacks—because we've seen them happen since 1983.

ANY GOOD COMEBACK NEEDS SOME TRUE BELIEVERS.

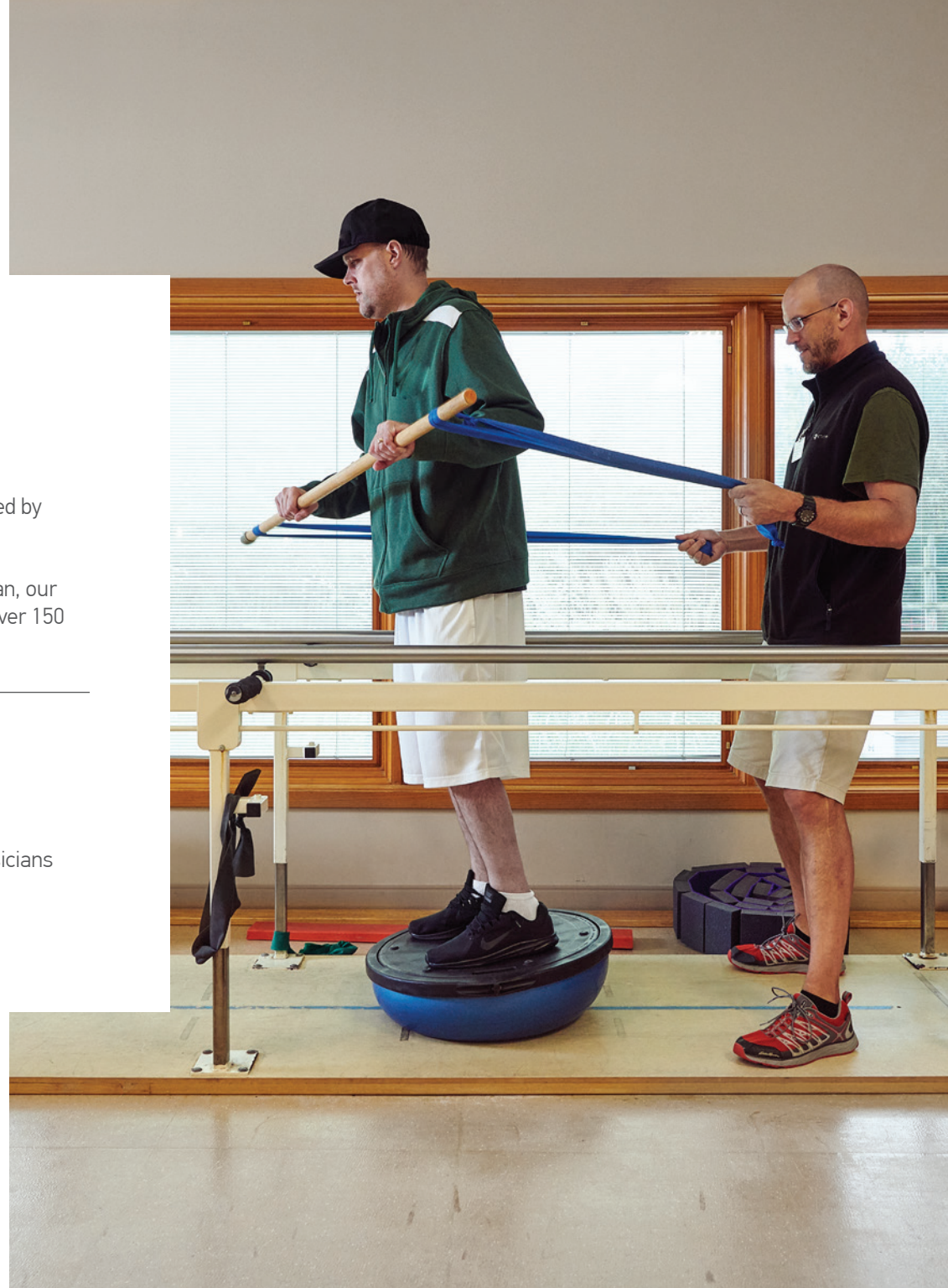
We help people overcome. No matter the individual, no matter the odds, we know that surrounded by the right team, anything is possible.

We take a person-centered approach. With input from you, your family, and the referring physician, our treatment team designs a customized therapy plan unique to your abilities and goals. We have over 150 experts focused on brain injury rehabilitation.

Our multi-disciplinary team consists of:

Physical Therapists
Speech-Language Pathologists
Psychiatrists
Nurses
Return to Work Specialists

Occupational Therapists
Psychologists
Physical Medicine and Rehabilitation Physicians
Social Workers
Therapeutic Recreation Therapists





WHY CHOOSE HOPE NETWORK NEURO REHABILITATION?

We provide specialized neuro rehabilitation services that combine efficient treatment techniques and person-centered care. There are many reasons why people choose Hope Network Neuro Rehabilitation, but it all comes down to one thing: giving you an opportunity to make the best comeback possible.

What you might not know:

- Our programs are overseen by medical directors who specialize in neuro rehabilitation – with more than 65 years of combined experience.
- Our programs have nursing support available 24/7, ready to manage complex medical issues that sometimes accompany a brain injury.
- Patients come to us from all over the United States for this specialized level of brain injury rehabilitation.
- Our programs consistently receive the highest level of accreditation possible through the internationally recognized Commission on Accreditation of Rehabilitation Facilities (CARF).



TO HELP PEOPLE
MAKE COMEBACKS,
YOU HAVE TO DO
EVERYTHING POSSIBLE.

SO WE DO.

Post-Hospital Transitional Neuro Rehabilitation is a community-based residential and clinical program that assists patients in reaching their highest level of independence post-injury. Through an individualized program, intensive therapy, and an outcomes-driven approach, patients are able to maximize their functional abilities and take steps toward developing a meaningful lifestyle.

Neurobehavioral Rehabilitation is a community-based residential and clinical program for those who experience uncharacteristic aggression, prolonged confusion, or an escalation of behavioral health issues following a brain injury. A team of experts, combined with a calming, therapeutic environment, provide an opportunity for optimal recovery. The team implements and teaches behavioral management strategies that allow the patient to transition to an active clinical rehabilitation program or living environment that meets their individual needs.

Day Rehab includes a variety of services to serve patients more comprehensively and more conveniently on an outpatient basis. This coordinated, interdisciplinary therapy program allows participants to receive the services they need by day before returning home to what's most meaningful in their lives.

Other Services we offer include return to work and vocational rehabilitation, therapeutic recreation, residential and community support programs, and more.



“I GOT THE
OLD ME
BACK.”

- EMILY MIEDEMA

EMILY'S STORY

It was an ordinary winter day when the unexpected happened. It could have happened to anybody, but it happened to Emily. She was driving to work when her car got caught on a sheet of black ice. Losing control, Emily crashed into a tree, the impact of which caused instant and significant injuries.

Before long came the questions. “Will my life ever be the same?” “Will I ever walk again?” “What happens now?” It would be a journey, but Emily would eventually learn the answers.

After leaving the hospital, Emily came to Hope Network Neuro Rehabilitation. From day one, she faced some daunting obstacles. But slowly, surely, she started making progress. “Emily is a fighter and knew that she was going to get her old life back,” said Amber Lowery, a member of Emily's rehabilitation team.

Emily persevered, even when it seemed impossible. At times, there was doubt, but she pushed it aside. And today, Emily is back to living independently. She works, has her own apartment, and continues to improve day by day. When asked why she has joy despite being through so much, her answer is simple and inspiring: “I got the old me back.”

Watch Emily's comeback story at hopenetworkrehab.org/emily



ONE STEP CLOSER TO HOME.

Our team understands that, after an accident or diagnosis, you just want to get home. Since that's not always possible, we've created a home-like atmosphere in our residential programs. That means offering spacious rooms, Internet/WiFi access, an in-house chef, lounge areas, and other amenities to make you feel as comfortable as possible.

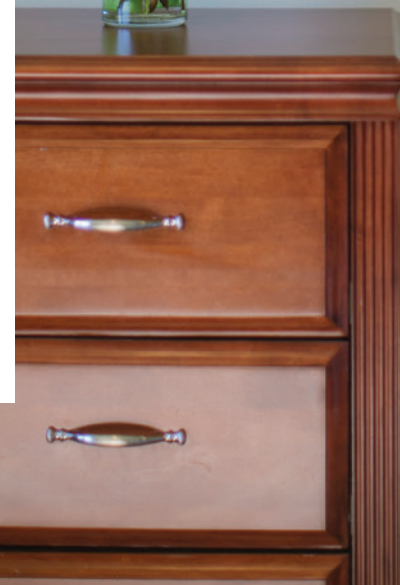
And if you are a family member, we're happy to answer questions and address details to make a difficult circumstance a little easier.

What does day one at Hope Network Neuro Rehabilitation look like?

From the moment you step foot in our doors, we want you to feel comfortable and have a sense of belonging. We work to limit the surprises and prove that we're the right team for you and your comeback. For many people, this is what day one looks like:

- Upon arrival, someone you've already talked to will greet you, help you with your belongings, and show you to your room.
- Once settled in, you'll be introduced to your case manager, who will review your schedule and go over general program information.
- You'll then meet and greet with residential staff, clinical staff, and other residents.
- After that, we'll get right to work. You and your therapists will complete some evaluations before beginning to formulate a treatment plan.

On your first day—and any day beyond it—we welcome and encourage any questions you may have. It could be related to the treatment, the community, the people—anything you're wondering. From the day you get here until the day you leave, we're here to help—however possible.



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OUR ADMISSIONS TEAM— HERE TO MAKE LIFE A LOT EASIER.

Our Admissions Team is a solution-focused group committed to simplifying the process and making every step as easy as can be. We advocate for patients and families to secure optimal funding arrangements and help navigate the maze often associated with the funding process.

We accept many health insurance plans, Worker's Compensation, Michigan Auto No-Fault Insurance, Medicaid waiver programs, and Veterans who are eligible for The Department of Veterans Affairs Assisted Living TBI pilot program.

Our Admissions Team is also available to set up a tour, answer funding questions, coordinate a patient transition, and more.

Things to bring with you:

- Driver's license or picture ID
- Health insurance information card
- Auto insurance information (if your injury resulted from an auto accident)
- List of medications and/or medications in original containers
- Legal decision-maker documentation
- Comfortable clothes and shoes appropriate for therapy
- Toiletries
- Personal belongings for your room

Contact Admissions at 855.407.7575 or comebacks@hopenetwork.org.

YOUR COMEBACK HAPPENS HERE.

At Hope Network Neuro Rehabilitation you will experience the expertise that has made us a leader in neuro rehabilitation services since 1983.

Grand Rapids

1490 East Beltline SE | Grand Rapids, MI 49506

East Lansing

2775 East Lansing Dr | East Lansing, MI 48823

Kalamazoo

5990 Venture Park Dr | Kalamazoo, MI 49009

hopenetworkrehab.org | 855.407.7575



A COMEBACK JOURNEY ISN'T MADE IN A DAY—IT'S MADE DAY BY DAY.

Visit hopenetworkrehab.org, email comebacks@hopenetwork.org, or call **855.407.7575** to learn more.

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NEURO REHABILITATION